

## RETURN MATERIAL AUTHORISATION

Process of Return Material Authorisation within warranty failure

Customer	UWC Customer Support	Responsibility	Estimated Time line	Refer.Doc.
Non functional products with UWC's manufacturing batch code data		Customer		
Out of warranty products to be disposed by customer	No Within warranty period as per sales terms agreed	Customer		PI/PO/warranty certificate
	After filling in the requisite details on the online portal, material to be sent on job work challan mentioning the same product description as per UWC invoice	Customer		
	Analysis & repair of warranty failed parts	UWC team	Within 7 working days after receipt	
	Repaired Material send back to customer on Job work challan	UWC team	Within 7 day after repair	
repared By : UWC customer support		Reviewed & Released By :		

NOTE: 1) Information required: driver serial number, PI number, PI copy

2) To initiate RMA please fill the online form:



otal no of units:				
Product	Serial Number	Remarks		

**Customer Name:** 

Date:

Signature:

Dispatch date: